JULY 2017

The Signal

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Swim Lessons

(see page 6)

President's Corner

(see page 3)

WATER AEROBICS CLASS ANY ONE??

(see page 5)

MEET THE CANDIDATES

- Save the date - Sunday, August 20, from 2 - 4 pm

Our Annual Town Hall and Meet the Candidates forum is scheduled for Sunday, August 20, from 2-4 pm. This is your opportunity to find out what is going on in the Crossings, ask questions of the candidates running for the Board and connect with fellow Homeowners. At least one member of the Concord City Council is also scheduled to appear. Snacks will be served.



POOLS OPENING TIMES CORRECTION

In the June Signal, it was noted incorrectly that the side pools were open until 9pm. They actually close at 8pm. The main pool stays open until 9pm. All pools open at 7am. The swim team has exclusive use of the main pool from 7am to noon Monday to Friday and on special Meet days, as noted in the schedule that is posted at the pool gate and online.



ANNUAL ELECTION

Four out of the seven seats on the Board of Directors are up for election in September. The ballots will be mailed out in August. To include your name on the ballot, you must announce your candidacy no later than July 15th.

If you would like to run for the Board, please contact the Business Office at 687-9961 or email businessoffice@walnutcountry.com to get a form that includes your statement to the membership regarding your candidacy. Serving on the Board is a commitment of approximately 7-12 hours per month. A lot of pertinent information will be sent to you via email. Before each meeting you will receive a packet of information to read relating to the agenda. It is strongly recommended that you attend at least 2 full Board meetings prior to the election so that you can get an idea of the time commitment involved. Monthly meetings can last from 4-6 hours. All Directors also get involved with one or more Committees, which meet either monthly or according to need.

Only members in good standing are eligible to serve: your assessment account must be current and there can be no open architectural violations. These are volunteer positions with no remuneration of any kind. It is the Board of Directors that decides how to spend the Association's money and the amount of your monthly assessment. No special training or knowledge is required; just a desire to keep the Crossings the best place to live in Concord.

CROSSINGS BARBECUE

Save the Date for the Fall/Back to School BBQ on September 16th. We will start to take reservations on August 10th via the evite reservation link system. We are having Back Forty catering the event. Vegetarian meals will be available too.





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Treasurer's Report (Year To Date) BALANCE SHEET as of May 31, 2017

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Current Assets

Cash Operating Acct.	\$516,585
Cash Reserve Acct.	2,353,950
Receivables	(1,823)
Prepaid Expenses	29,890
TOTAL CURRENT ASSETS	\$2,898,602

Current Liabilities & Capital

Liabilities	\$162,746
Reserves	2,295,423
Owner's Equity	329,466
Income	110,967
TOTAL CURRENT LIABILITIES & CAPITAL	\$2,898,602

Year-To-Date BUDGET REPORT

Actual Over (or under)

			(or unuer)
	Actual	Budget	Budget
Total Revenues Operating Expenses	\$618,293	\$654,196	\$(35,903)
Payroll/Benefits/Taxes	\$40,743	\$56,665	\$(15,922)
Management Expenses	77,207	77,435	(228)
Office Equip/Supplies	11,667	11,375	292
Professional Services	5,914	8,830	(2,916)
Facilities Repair/Maint.	111,740	110,235	1,505
Recreation	7,082	9,995	(2,913)
Utilities	46,935	60,875	(13,940)
Security Expenses	17,085	20,370	(3,285)
Insurance	23,678	26,690	(3,012)
Tax & Licenses	8,909	5,245	3,664
Capital Acquisitions	2,680	17,690	(15,010)
Reserve Expenses	123,150	123,150	0
Miscellaneous Expense	0	0	0
WCST Expenses	30,532	47,392	(16,860)
Total Operating Expense	\$507,322	\$575,947	\$(68,625)
Net Income	\$110,971	\$78,249	\$32,722

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Pat Magee, General Manager

The Crossings Business Office 925- 687-9961 Businessoffice@Walnutcountry.com

President's Corner - July 2017

It's Election Season...OK, relax. We're not talking state or national stuff just our own CHOA elections. While it may not be front page news, it is nonetheless, VERY important. CHOA is literally a multimillion-dollar corporation and requires a great board to oversee it. We've been very fortunate over the past many years to have dedicated folks to do just that. We are always looking for new blood and I predict we'll be needing some sooner rather than later. I encourage all who are interested to consider joining the Board in helping to run our association. Please get in your application to the Business Office by July 15^{th.} Please see the article in this edition of the Signal for more information.

The Board will be holding our Annual Town Hall on **Sunday, August 20th in our Clubhouse from 2 to 4 p.m.** In addition to providing an update on our year-to-date accomplishments as well as affording all the opportunity to "Meet the Candidates" running for the Board we are inviting members of the Concord City Council to attend for a Q & A session. Food and drink will be served.

As we enter into summer, we usually see an increase in security issues. While we have yet to see them, we all need to keep an eye out in the neighborhood during this season. If you spot trouble or suspect something may be wrong and it's happening on the greenbelt areas during the evening, please contact our security partner, GSG (855-371-5300). If there is illegal activity anywhere, please contact the Concord Police. Let's keep our community safe for everyone. On the note of Safety, we have completed the installation of security cameras at the Clubhouse and all three pools. This was approved by the Board to enhance security of our biggest assets and to provide for homeowners and residents safety. We do understand concerns over privacy. Please know that these cameras are not actively monitored but are both a deterrent and a source of information should an incident occur.

Also, be aware that our own Walnut Country Stingrays will be hosting their annual "Crossings Challenge" on July 21 & 22. We know this does create increased traffic and parking. Please be alert and cautious of cars in and around the main pool area. Regarding parking in the Crossings, we all need to make sure we obey the rules including no parking over sidewalks (pull that car all the way into the driveway please) and no head-in parking at the end of cul-de-sacs (this creates issues for vehicles turning around including the police and fire vehicles.) Thanks for obeying these rules.

Our next community event, the Fall/Back to School BBQ Celebration is approaching on Saturday, September 16th. The Activities Team will soon begin planning for the event. Details will be coming your way. We'll be using a new system to take RSVPs to better manage participation and we'll also be looking for volunteers to assist.

Please join us on July 27th for our next regular monthly BOD meeting.

Until next month...

Mark Weinmann, President

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GSG PROTECTIVE SECURITY - (855) 371-5300 - Security for Common Area

Street light out on your street?

Call the City of Concord's street-light-out hotline at 925.671.3213. Be sure to write down the pole number (about half way up the pole) before calling. You will then be asked to leave a message with the pole number and location. They strive to do the fix within 2-3 business days.

Pole light out on the greenbelt?

Call the HOA Business Office at 925.687.9961, and be sure to write down the pole number first. But as all of the HOA greenbelt lights have been switched to LEDS, this should not happen very often. And by the way - since the retrofit to LEDs, our electricity bill for greenbelt lighting is about a quarter of what it was.

Power Outage Procedures for Swimming Pools

During a power outage, inoperative recirculation and purification systems will prevent the proper filtration and disinfection of the pool water. This leads to unsafe conditions such as cloudy water, inadequate sanitizer levels, and high levels of bacteria and other disease causing organisms. The California Code of Regulations, Title 24, Chapter 20, Article 3, Section 65525 requires that the recirculation and purification systems be in operation when the pool is available for use.

MAILBOXES

As you are probably aware, many of your neighbors have replaced their mailboxes with locking mailboxes, and we encourage everyone to consider following suit. There are some things to consider in replacing your mailbox. The post office will not allow you to change the location of your mailbox. If your mailbox, for instance, is on a post that is shared with 2 or 3 other mailboxes, your new mailbox must be installed on that same post as well. Another consideration is to get a locking mailbox with a big enough opening so that whatever you expect to have mailed to you large envelopes, prescription refills, etc., can fit through the opening.

REWARD

The Board of Directors is prepared to pay up to \$2,000 for information leading to the arrest and conviction of anyone who willfully destroys or damages association property, including graffiti. If you know of or see someone using a marking pen, paint pen, or spray paint, etc. to deface property within The Crossings, please contact the CHOA Manager at 925-687-9961 or email businessoffice@walnutcountry.com.

IMPORTANT TELEPHONE NUMBERS

POLICE (Non Emergency)	925-671-3200
GSG Protective Security	855-371-5300
CHOA Business Office	925-687-9961
Clubhouse Office	925-825-0250
John Muir Hospital Emergency	925-939-5800
CC Emergency Med Services	925-646-4690
CC Water District	925-688-3158
CCC Fire Protection District	925-941-3330
CC Animal Services Dept.	925-335-8300

GAS LINE REPLACEMENT UPDATE

The gas line replacement project is proceeding on schedule. Part of the process involves putting in a temporary asphalt patch after they have removed the steel cover and filled in the hole. This is a rough, temporary patch. At the end of the project they will come back to remove all of the temporary patches and do the permanent job right - steam-roller and all! At about the same time they will do the remedial work on any of the lawns and sidewalks that were damaged in the process and erase or paint over all of the markings on streets and sidewalks.



Andy Steinberg, Recreation Director

Clubhouse Office 925-825-0250

recdirector@walnutcountry.com

WALNUT COUNTRY BOOK CLUB

For more information about the Walnut Country Book Club go to: info@berkshire-books.com or call the Clubhouse at 925-825-0250.

The following books have been chosen by Book Club members for...

July 18: "A Man Called Ove" by Fredrik Backman

August 15: "Killers of the Flower Moon"

by David Grann

Sept 19: "Major Pettigrew's Last Stand"

by Helen Simonson

Next meeting: Tuesday, July 18th 6:30pm in the Clubhouse

Feel free to Join us on any given 3rd Thursday of the month.

There is always room for more book lovers!

WATER AEROBICS ANYONE??

We have had a couple of inquiries about starting a water aerobics class. In order to take this under consideration we are first seeing if there are other residents interested in participating. If we get approximately 10 or so people who are interested in joining such a class then we can move ahead with looking for an aerobics teacher. There will most likely be a registration fee, but all is speculative until we get enough residents who say they will participate.

Interested parties should contact the Clubhouse office at: 925-825-0250

Please remember to leave your name, address and a contact Number so we can get back to you.

VIEW FROM THE CLUBHOUSE

Now that the summer vacation is full on we expect quite a few of your kids in the clubhouse. Appropriate behavior is expected at all times. Things to remember: If coming into the clubhouse from the swimming pool please make sure your child is completely dry before entering. A wet floor can be a real hazard. The clubhouse staff is here to assist you and your child, not to pick up trash. The furniture and games are to be used, not abused. Wild running around and horseplay is strictly forbidden! Make sure everyone has their ID or guest badge. No badge, no entry.

For those of you who rent the clubhouse for a special event... Lately, there has been a little push back from renters concerning how the clubhouse should be left after your event is over. BEFORE your event begins you are to perform a walk-thru of the areas you are renting with the assistant. This gives you a chance to record anything that could be considered worn, torn, dirty, etc.. The purpose of doing this is to make sure you do not get blamed (and charged) for damage that is not your fault. After performing this ten minute exercise, and you sign off on the condition you and the recreation assistant have found the facility in, this is the way the facility should look AFTER you perform your after event checkout. You are required to mop all floors you used, throw out all garbage accumulated during your event, decorations are to be removed (including tape), rugs vacuumed, countertops washed. THE ASSISTANT IS NOT RE-SPONSIBLE FOR CLEANING UP AFTER YOU.

Thank you for your cooperation.

Orevwa ("Until Next Time" in Haitian)

Andy Steinberg, Clubhouse Supervisor



* <u>WE'RE IMPRESSED</u> *

4404 Smoke Tree 4401 Water Oak 4484 Hock Maple 4478 Barberry

Great job everyone and thank you for helping make the Crossings a beautiful place to live!

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Recreation, Preschool & Communications News

SWIM LESSONS AVAILABLE

Do you have little ones that are wanting to learn how to swim? We have two qualified swim instructors on staff that would love to teach them. For only \$85 you get five 1/2 hour lessons at either the east or west pool. Come down to the clubhouse office between the hours of noon and 8pm Monday through Saturday and noon to 6:00pm on Sunday to register. Please bring cash or a check as we do not accept credit cards. Thank you!

TENNIS ANYONE?

The Crossings Men's 4.5 team is moving on in the playoffs! They won their 1st playoff round beating Lafayette 4-1 at home this past Sunday! They will play Walnut Creek on Sunday, 7/9 away so there will not be any more home matches at this point. The team will still have practices on Thursdays though for the next two weeks.

We just want to keep the lines of communication open so residents can plan their tennis schedule accordingly.

Congratulations to the Crossings Men's 4.5 team as they progress through the playoffs!

<u>Communication Helps To Spread Knowledge And Information Among People</u>

Moreover, communication is the foundation of all human relationship. At first, strangers start talking and getting to know each other, and then the relationships are formed when they have more interaction and communication. Communicating helps people to express their ideas and feelings, and it, at the same time, helps us to understand emotion and thoughts of the others. As a result, we will develop affection or hatred toward other people, and positive or negative relationships will be created.

It is no doubt that communication plays a vital role in human life. It not only helps to facilitate the process of sharing information and knowledge, but also helps people to develop relationships with others. Therefore, the importance of communication cannot be underestimated. Every day, we communicate with a lot of people including our families, our friends, our colleagues, or even strangers. We should learn how to communicate effectively to make our lives better.

As a community that lives in close proximity to one another communication takes on a very important meaning. As with neighbors if there is a communication breakdown then problems pop up that can make life more difficult than it should be. Talk to one another. Go on the community website to find out what is going on at the Crossings. And read the Signal to gather information you won't find elsewhere.

PAID ADVERTISEMENT



Communication Coaching for Families

For better decision-making together and general help talking to each other Morning – Evening - Weekend appointments in the Crossings

For more info, call Christine at 925-951-7258 Schedule Online at Convergeforward.com

Crossings special: 50% off first appointment

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Walnut Country Signal

SENIORS' POTLUCK DINNER

<u>Next Potluck</u>: We'll be taking a break over the summer, so there will NOT be any dinners in July & August. We'll resume again on <u>Wednesday</u>, <u>September 13th</u>.

Have a wonderful summer and remember to hydrate. AND if you have questions about the group, please call Ken Cellini, Chairperson, at 925/798-7839.



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WANT TO RENT THE CLUBHOUSE?

Rental rate is \$350 for the lounge area (up to 8 hours). Game room is an additional \$50 and use of the fully equipped downstairs kitchen is an additional \$75.

Conditions apply including:

- Serving alcohol requires hiring and paying for a security officer.
- Certificate of Insurance (COI) is required.
- If you book a party you MUST be present during the entire party.
- The resident who books the party is responsible for what takes place during the entire event.

To reserve a date you must put down a \$500 security/cleaning deposit.

All fees and paperwork are due at least two weeks prior to your event.

To reserve the Clubhouse, or for inquiries concerning renting the clubhouse, please call: **925-825-0250.**



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The Crossings

Collins Management (510) 262-1795

Advertisements

NBS Insurance Agency

Earthquake Insurance Quotes Now Available Through Several Companies Agent for Cowell HOA

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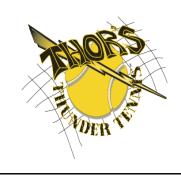


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